RILD Policies — Quick Summary

Rhode Island Latin Dance | Effective October 17, 2026

Rhode Island Latin Dance (RILD) provides independent dance instruction at various locations. These are the key terms for our services. The complete policy follows.

Respect and safety: Threats, harassment, intimidation, serious misconduct, and repeated boundary violations are not tolerated. RILD may suspend or end services when appropriate.

Professional communication: Questions and respectful concerns are welcome. RILD may set reasonable boundaries and limit abusive or harassing contact.

Scheduling: Lessons depend on instructor and location availability. Clients are responsible for booking and following the scheduling and cancellation terms disclosed at purchase.

Private lesson packages: Packages are intended to be scheduled and completed within three (3) calendar months of purchase unless different written terms apply, subject to applicable law.

Courtesy extensions: RILD may offer a written extension with a specific deadline. Extensions are not guaranteed and may be withdrawn where legally permitted.

Payments and refunds: All sales are final except as stated in the applicable purchase terms or required by law. Ending instruction does not automatically eliminate legal rights or financial obligations.

Fair treatment: RILD does not discriminate unlawfully or retaliate against protected complaints, accommodation requests, or good-faith disputes.

Full policy: The complete terms begin on the following page. In any conflict, applicable law and the full policy govern.

RILatinDance.com | RILDMedia@gmail.com | 401-497-2682 (text only)

Policies, Professional Boundaries & Right to Refuse Service

Rhode Island Latin Dance (RILD) | Effective October 17, 2026 | To Feel. To Move. To Inspire.

1. Our Commitment

Rhode Island Latin Dance (RILD) is an independently operated dance instruction and entertainment business offering lessons, classes, workshops, events, and related services at various locations. We are committed to a safe, welcoming, respectful, and professional experience for students, instructors, staff, guests, and partners. RILD may decline future bookings, suspend participation, or discontinue services for legitimate conduct, safety, scheduling, or business reasons, consistent with applicable law and contractual obligations.

2. Scope of Policy

This policy applies to private and semi-private lessons; group classes; workshops; performances; social dances and events; lesson packages and prepaid services; and communications with RILD by phone, text, email, online platforms, or in person.

3. Grounds for Refusal or Discontinuation

Depending on the circumstances, RILD may refuse, suspend, or discontinue services for reasons including:

- Threats, intimidation, harassment, discrimination, abusive language, or aggressive behavior toward instructors, staff, participants, or guests.
- Unwelcome contact, repeated boundary violations, or conduct that reasonably raises safety concerns.
- Serious or repeated violations of applicable registration terms, payment or scheduling rules, event rules, or the RILD Code of Conduct.
- Repeated late cancellations, missed appointments, or disruptive behavior that materially interferes with instruction or business operations.
- Repeated hostile or harassing messages, or continued contact that disregards reasonable communication limits.

Respectful disagreement, requests for clarification or accommodations, good-faith complaints, and lawful exercise of consumer rights are not grounds for retaliation or refusal of service.

4. Professional Communication & Boundaries

RILD welcomes questions and respectful feedback. Instructors may establish reasonable business hours, response times, communication methods, and boundaries. When communications become threatening, abusive, or harassing, RILD may require written-only communication, limit nonessential contact, or discontinue services as legally permitted. We may document incidents and communications.

5. Scheduling & Instructor Availability

Lessons and classes depend on instructor and venue availability. Purchase of a package does not guarantee a particular appointment date or time unless confirmed in writing. Clients are responsible for requesting appointments with sufficient notice and following the cancellation and rescheduling terms disclosed for their purchase. RILD may make reasonable scheduling adjustments and will consider legally required accommodations.

6. Private Lesson Package Completion Period

Unless different written purchase terms apply, RILD private lesson packages are intended to be scheduled and completed within three (3) calendar months of purchase. This period must be clearly disclosed before purchase and included in the applicable purchase agreement. The three-month period does not override any legally required cancellation, refund, extension, or other rights. Unused prepaid lessons are not automatically forfeited where applicable law or the governing agreement requires otherwise.

7. Courtesy Extensions

RILD may voluntarily offer a limited extension after a package completion period, when permitted by law. Any extension will be confirmed in writing with a specific end date and conditions. A one-time courtesy does not guarantee future extensions. A discretionary offer may be withdrawn for legitimate reasons, including threats or harassment, only to the extent permitted by applicable law and any binding agreement. Withdrawal of a courtesy does not extinguish non-waivable consumer rights.

8. Payments, Cancellations & Refunds

All sales are final except as expressly stated in the applicable purchase terms or required by law. Refunds, credits, transfers, rescheduling, cancellations, and unused prepaid services are governed by the terms disclosed and agreed upon at purchase and applicable law. Discontinuation for misconduct does not automatically entitle a client to a refund; equally, it does not eliminate any refund or other remedy required by law. If RILD cannot provide purchased services for reasons unrelated to client misconduct, the matter will be addressed under the applicable agreement and law.

9. Enforcement & Service Termination

Depending on severity and circumstances, RILD may provide a reminder, set communication boundaries, issue a warning, suspend bookings or attendance, or end services. RILD may act without prior warnings where threats, serious harassment, or immediate safety concerns reasonably warrant it. When practicable, RILD will give written notice of discontinuation and address any remaining prepaid-service or financial obligations separately, under the purchase agreement and applicable law.

10. Equal Access & Non-Retaliation

RILD does not discriminate on the basis of any characteristic protected by applicable federal, Rhode Island, or local law. RILD will consider reasonable disability-related accommodations as required by law. Nothing in this policy restricts legally protected complaints, good-faith payment disputes, requests for accommodation, or other non-waivable rights.

11. Policy Availability, Acceptance & Updates

This policy is available on the RILD website. For new purchases, clients are provided access to applicable policies before payment and may be asked to affirmatively acknowledge them during registration or checkout. Changes to this policy will not retroactively alter existing purchases except as allowed by the applicable agreement and law. RILD may revise this policy prospectively and will post the updated effective date.

12. Contact Information

Rhode Island Latin Dance (RILD)
Website: RILatinDance.com
Email: RILDMedia@gmail.com
Phone: 401-497-2682 (text only)

Registration & Checkout Acknowledgment

By purchasing, I confirm that I have been given access to and have reviewed the applicable RILD scheduling, cancellation, refund, package-completion, and conduct policies. I agree to the applicable terms, subject to my rights under law.