

# Right of Refusal Policy

At Rhode Island Latin Dance (RILD), we are committed to creating a safe, respectful, and supportive environment for all students, instructors, staff, and partners. To protect this community and the integrity of our services, Rhode Island Latin Dance reserves the right to refuse service or discontinue services to any individual at our discretion.

## Scope of This Policy

This policy applies to, but is not limited to:

Private lessons

Group classes

Workshops

Events and social dances

Online or in-person communications related to our services

## Grounds for Refusal or Discontinuation of Service

RILD may refuse or discontinue services without refund in situations including, but not limited to:

Disrespectful, aggressive, or inappropriate behavior toward instructors, staff, or other students

Harassment, intimidation, or repeated boundary violations

Failure to adhere to studio policies, terms and conditions, or code of conduct

Repeated cancellations, no-shows, or failure to schedule services within the stated timeframe

Attempts to pressure staff into making exceptions to clearly stated policies

Actions that disrupt classes, lessons, or the learning environment

Abuse of communication channels (including excessive or hostile messaging)

Any behavior that compromises the safety, comfort, or well-being of others

## **Scheduling and Availability**

All lessons and classes are subject to instructor availability, studio availability, and established scheduling policies. While RILD

may offer accommodations when possible, we are not obligated to provide alternate dates, extensions, or refunds beyond the terms agreed upon at purchase.

## **No Refund Policy**

All sales are final. Packages, lessons, and classes are non-refundable and non-transferable unless otherwise stated in writing. Refusal or discontinuation of service due to policy violations does not entitle the